

# Privacy Policy

AHI Carrier SE Europe Air-Conditioning S.A and its subsidiaries and affiliates (collectively, “the company” or “we” or “us”), including but not limited to AHI Carrier, are responsible for this website and are committed in protecting the privacy of visitors to this website. The company has implemented technical, administrative, and physical measures to safeguard any personal information that may be collected.

This website is intended for visitors from all regions of the world who are at least 18 years of age. The company does not knowingly solicit information from, or market products or services to, children. If you are under the age of 18, please do not enter your personal information on this or any other of the company’s websites.

## 1. We respect your rights

We treat the data we collect with respect to your rights and the applicable laws. On your personal data, you have the following rights:

- To be informed if we have data concerning you.
- To access the data, we might have concerning you.
- To rectification, to correct the data concerning you if inaccurate.
- To object to the processing of the data concerning you.
- To be informed about what data is being processed concerning you.
- To withdraw your consent for processing data concerning you.
- To be forgotten, by deleting all data we might have concerning you.
- To portability, to have your data transferred to you or someone else.

To practice any of the above rights please contact us at: [grinfo@ahi-carrier.com](mailto:grinfo@ahi-carrier.com)

## 2. Personal information that the company collects

The company monitors user traffic throughout the website with Google Analytics and gathers information regarding the pages our visitors visit in this website, the browser types, the time of the visit and other non-personally identifiable data. This information is collected in order to measure the number of visitors to our website and to determine which areas of the website users find useful based upon the amount of traffic to particular areas. The company uses this information to enhance users’ experience at the website and to better prepare future content based on the interests of users. Read more details about how we use cookies in paragraph 6.

Visitors can provide, via e-mail or via the contact form, personal information, for example their name, surname, phone number, e-mail and/or address to receive a response or some other service from the company.

For the company to respond to inquiries you may be requested to provide your and/or your company’s Personal Identifying Information, including: name, email address, phone and FAX number, physical address, company name.

To register your products with the company, in addition to your Personal Identifying Information, you may be requested to provide: information that accurately describes the product, information that accurately describes the person/company that installed and maintains the product.

If you are registering to become a supplier to the company, in addition to your Personal Identifying Information, you may be requested to provide: the manufacturing quality system your company uses, your relation to other companies, your total sales and your sales to our companies, the number of employees in your company, the diversity classification and certification of your company.

To subscribe to the company's newsletter, you can provide your name, surname and e-mail, to receive our company's e-mail regarding products, events or other information. You can unsubscribe from these e-mail newsletters at any time via the "unsubscribe" button that will be provided.

During the creation of an account on our website, we collect your name, surname, phone number, e-mail, country of residence and IP address at the moment of the account creation, in order to provide you access to further services for users with personal account.

The collection of information will be transparent to you – you will be asked for it and will have the opportunity to decide whether to provide it. If you choose not to provide any of the information requested, we may be unable to answer to your inquiry or complete the transaction you have requested.

### **3. How the company uses the personal information it collects?**

Any personal information collected will only be used, as pertinent to a specific website, to: provide the information, item, or service you have requested, communicate with you about products, services, and events relating to the company, improve our products, services and websites, evaluate your interest in and/or allow you to apply for employment with the company, protect against fraud, screen against sanctions and antiterrorism lists as required by law, respond to a legitimate legal request from law enforcement authorities or other government regulators, investigate suspected or actual illegal activity, prevent physical harm or financial loss, conduct investigations to ensure compliance with, and comply with, legal obligations.

Because the company is a multinational company with locations in many different countries, we may transfer your information from one legal entity to another or from one country to another to accomplish the purposes listed above. We will transfer your personal information consistent with applicable legal requirements and only to the extent necessary. If you choose to provide us with your personal information, we will treat that action as consent to transferring your personal information to other companies and other countries as described in this notice.

### **4. Does the company use your personal information to contact you?**

With your consent, the company may use the personal information you provide to contact you about products, services, promotions, special offers, surveys, and other information that may be of interest to you. If you prefer not to receive such communications, please use the "unsubscribe" function within the e-mail you will

receive or let us know by sending an email to [grinfo@ahi-carrier.com](mailto:grinfo@ahi-carrier.com). The company will ensure that any marketing communications sent by electronic means will provide a simple method for you to opt-out or unsubscribe.

#### **5. Does the company share the information it collects with any third parties?**

to: service providers the company has retained to perform services on our behalf. The company will only share your personal information with service providers who comply with legal requirements regarding personal data protection and whom has contractually restricted from using or disclosing the information except as necessary to perform services on our behalf.

#### **6. How the company uses cookies or other tracking technologies?**

We use cookies on this website. Cookies are small text files sent to and stored on users' computers that allow websites to recognize repeat users, facilitate users' access to websites, and allow websites to compile aggregate data that will allow content improvements. Cookies do not damage users' computers or files. If you do not want cookies to be accessible by this or any other website we own, you should adjust the settings on your browser program to deny or disable the use of cookies. We also use cookies and similar technology placed by our business partners to enable us to learn which advertisements bring users to our website. With these cookies and similar technology, the information that we collect, and share is anonymous and not personally identifiable.

For more information about cookies and other tracking technologies, [click here](#).

#### **We use the following kind of cookies:**

##### **Strictly necessary cookies:**

These are essential cookies for the proper functioning of the website and allow visitors to navigate through the website and use its features, such as accessing secure areas of the website. Without these cookies some functions might not work properly. You can opt-out or delete these cookies at any time through your browser's settings.

##### **Performance – Analytical cookies:**

These cookies collect information of how visitors use this website, the pages they visit, the time of their visit, the devices they are using to visit the website and other anonymous information. We use these cookies to improve this website and its usability. These cookies will be stored for a maximum of 26 months, of course you can delete them at any time through your browser's settings. You can opt-out from all Google Analytics cookies by installing an [opt-out plug-in](#) provided by Google.

##### **Marketing – Advertising cookies:**

These cookies provide remarketing options and reporting features for online advertising campaigns. We use Google's cookies for remarketing in order to show you our ads on websites across the internet, based on past visits to our website. These cookies will be stored for a maximum of 26 months, of course you can delete them at any time through your browser's settings.

You can opt-out from these cookies in "[Google Ad Settings](#)" and you can opt-out from DoubleClick's use of cookies by visiting "[DoubleClick opt-out](#)" page. Also, you can opt-

out from multiple third-party cookie vendors by visiting the “Network Advertising Initiative [opt-out page](#)”.

**How to delete cookies in popular browsers:**

- Chrome
- Firefox
- Internet Explorer

**Security and cookie settings for popular browsers:**

- Chrome
- Firefox
- Internet Explorer

**7. What should you understand about the third-party links that may appear on this website?**

In some instances, we may provide links to websites not controlled by us, which we will make reasonable efforts to identify as such. The company does not control such third-party websites, however, and cannot be responsible for the content or the privacy practices employed by other websites.

**8. How might the company change this policy?**

As the company expands and improves this website, we may need to update this policy. This policy may be modified from time to time without prior notice. We encourage you to review this policy on a regular basis for any changes. Substantive changes will be identified at the top of the policy.

**9. How you can contact AHI Carrier SE Europe Air-Conditioning S.A**

If you have any comments or questions or if there are other things we can do to maximize the value of this website to you, or if you have questions about our privacy practices in general, please email us at [data.privacy@ahi-carrier.eu](mailto:data.privacy@ahi-carrier.eu) . In the event that you are located in a country governed by the GDPR and would like to contact the local Data Protection Officer, please note that in your email and your inquiry will be directed to the appropriate person.

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